

The Enhanced-Overseas TRICARE Retiree Dental Program

A supplemental guide to the Enhanced TRDP for enrollees living overseas

Effective October 1, 2008, retired Uniformed Service members and their families who reside permanently overseas became eligible to enroll in the **Enhanced-Overseas TRICARE Retiree Dental Program (TRDP)** for access to their program benefits anywhere in the world. All covered benefits, policies, limitations and exclusions of the Enhanced TRDP as outlined in the Enhanced Program Benefits Booklet apply to enrollees in the Enhanced-Overseas TRDP except where noted in this supplement.

Group Name and Number

Enrollees in the Enhanced TRDP whose permanent residence is outside the 50 United States, the District of Columbia, Puerto Rico, Guam, American Samoa, the U.S. Virgin Islands, the Commonwealth of the Northern Mariana Islands and Canada are considered to be enrolled in the **Enhanced-Overseas TRDP**. The group number for the Enhanced-Overseas TRDP is **4602**.

Service Area

The service area for enrollees in the Enhanced-Overseas TRDP is worldwide. This includes the 50 United States, the District of Columbia, Puerto Rico, Guam, American Samoa, the U.S. Virgin Islands, the Commonwealth of the Northern Mariana Islands, and Canada as well as all other countries, provinces, territories and/or districts outside this area.

Eligibility

Applicants for the Enhanced-Overseas TRDP must meet the eligibility requirements for enrollment in the Enhanced TRDP and must reside permanently outside the 50 United States, the District of Columbia, Puerto Rico, Guam, American Samoa, the U.S. Virgin Islands, the Commonwealth of the Northern Mariana Islands, and Canada.

Premiums

Premium rates for enrollees in the Enhanced-Overseas Program are based on the enrollment option selected (i.e., single enrollment, two-person enrollment, or family enrollment of three or more persons) and are subject to adjustment on October 1 of each contract year. Current premium rates for enrollees in the Enhanced-Overseas TRDP are available on the website at trdp.org or by contacting Delta Dental at the number(s) listed in this supplement. Premium payments are accepted in U.S. dollars only.

Dentists

Enrollees in the Enhanced-Overseas TRDP have access to an international list of dentists. Through Delta Dental's international referral service, Enhanced-Overseas TRDP enrollees can search for dentists and dental clinics in virtually every country in the world.

To locate an overseas dentist, enrollees may call the international referral service toll-free from inside the U.S. at 888-558-2705, or collect from anywhere in the world at 312-356-5971. Multi-lingual assistance coordinators are available 24 hours a day, 365 days a year to help you find a dentist overseas. When calling collect from outside the U.S., you must first dial the international dialing code from the country in which you are located and then the country code for the U.S. ("1"); be sure to tell the assistance coordinator that Delta Dental is your dental coverage carrier, and specify the city and country in which you are looking for a dentist. (Enrollees in the Enhanced-Overseas TRDP should note that these dentists are not contracted or otherwise affiliated with Delta Dental.)

Enhanced-Overseas TRDP enrollees may also select a dentist from the overseas host nation provider search tool for their overseas dental care. This list of overseas host nation providers, available on the TRDP website at trdp.org, will be updated

regularly, so enrollees seeking dental care overseas should check the website frequently for the most current list of available dentists.

Note: This directory of Host Nation Providers servicing the TRICARE Retiree Dental Program is provided to you for your information. The listed dentists are not Delta Dental network dentists but have been found to have met certain minimum standards established by the U.S. Department of Defense. Inclusion on this list does not constitute an endorsement by the U.S. Government or by Delta Dental of California, its agents or subcontractors, nor does it constitute any representation or warranty as to the credentials or quality of care rendered by any listed dentist.

Claims submission and payment

For services provided by an overseas dentist, Enhanced-Overseas TRDP enrollees will need to pay in full at the time of service and should obtain a detailed receipt. To be reimbursed, enrollees must submit their claims directly to Delta Dental and include the dentist's full name, address (including city and country), phone number and/or e-mail address, services performed and a list of the teeth treated. Delta Dental will convert the fees to U.S. dollars and make payment directly to the enrollee in U.S. dollars based on the date of service. Enhanced-Overseas TRDP benefits are not assignable to dentists overseas.

Enrollees can download and print an Enhanced-Overseas TRDP claim form from the TRDP website at trdp.org. The claim form must be completed, signed and submitted, along with the detailed original receipt obtained from the dentist, to Delta Dental at the following address:

Delta Dental of California
Federal Government Programs
PO Box 537006
Sacramento, CA 95853-7006
United States of America

The claim form should include the enrollee's/patient's current address and phone number and/or email address so Delta Dental can contact you with any questions.

Contact Information

Telephone Inquiries (International Toll-Free):

(AT&T USADirect Access Number*) + 866-721-8737

24 hours a day, 7 days a week

**For assistance with international dialing instructions, please visit www.usa.att.com/traveler/index.jsp*

Written Inquiries:

Delta Dental of California
Federal Government Programs
PO Box 537008
Sacramento, CA 95853-7008
United States of America

Online Inquiries:

trdp.org

Claims Submission:

Delta Dental of California
Federal Government Programs
PO Box 537006
Sacramento, CA 95853-7006
United States of America

TRDP Website:

trdp.org