

The TRDP Web Site

Information on the TRDP is easily available by accessing our website at www.trdp.org. The website provides a detailed list of covered services with limitations and exclusions as well as other program information.

The Dental Office Toolkit®, available on the TRDP website, allows the dental office to submit claims and predeterminations, edit and delete submitted claims, check claim status, receive payments electronically, check eligibility and review benefit information.

Contact Information

Claims submission:

Delta Dental of California
Federal Government Programs
PO Box 537007
Sacramento, CA 95853-7007

Written inquiries:

Delta Dental of California
Federal Government Programs
PO Box 537008
Sacramento, CA 95853-7008

Telephone inquiries:

888-838-8737 Toll-free

Customer Service:

6 a.m. – 6 p.m. PST
Monday – Friday

Interactive Voice Response System:

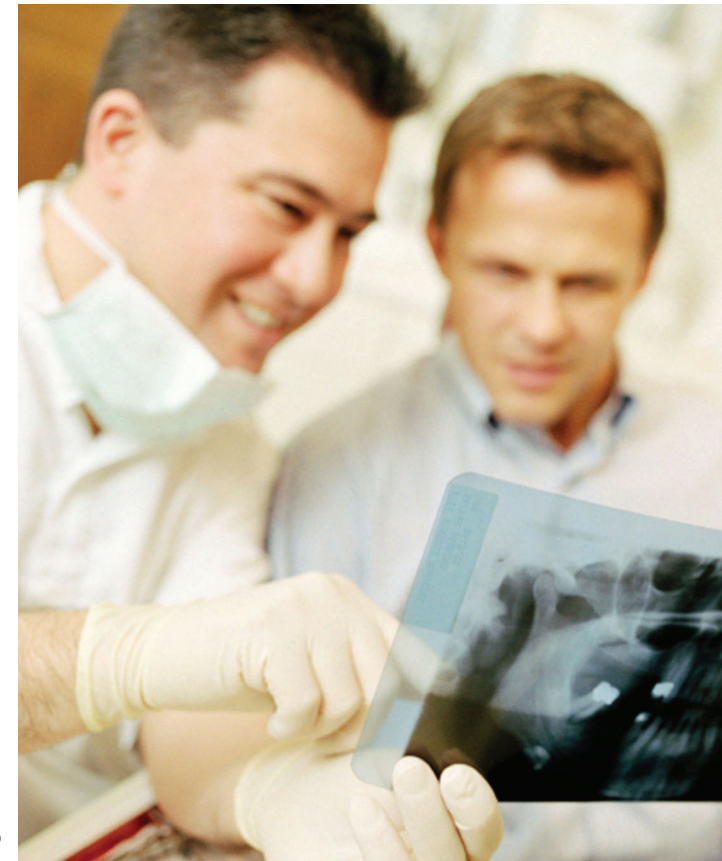
24 hours a day,
7 days a week

Online inquiries:

www.trdp.org/contactus.html



TRICARE Retiree Dental Program



The TRICARE Retiree Dental Program

The TRICARE Retiree Dental Program (TRDP) was authorized by Congress in 1997 to provide a basic dental program for Uniformed Services retirees and their family members. The U.S. Department of Defense awarded the first five-year contract to administer the TRDP to the Federal Government Programs division of Delta Dental of California. Additional legislation in 2000 allowed the program to include comprehensive coverage. The Department of Defense awarded Delta Dental the current contract, effective October 1, 2008, to continue administering the program through September 2013.

The TRDP is a voluntary dental benefits program with 100 percent of the premium paid by the enrollee. Enrollees in the TRDP may be in either the Basic Program (group #4600), which offers coverage for basic and preventive services, or in the Enhanced Program (group #4601), which offers a full scope of benefits including orthodontics and dental accident coverage. New enrollments in the TRDP are limited to the Enhanced Program.

The TRDP is supported by both the Delta Dental PPO (DPO in Texas) and Delta Dental Legion national networks. While enrollees have the option to see any licensed dentist in the service area, they are encouraged to seek care from a dentist in one of these networks.

Covered services under the TRDP are offered throughout the 50 United States, the District of Columbia, Puerto Rico, Guam, the U.S. Virgin Islands, American Samoa, the Commonwealth of the Northern Mariana Islands and Canada. Comprehensive coverage under the Enhanced-Overseas Program is available to enrollees who live outside this area.

Covered Services at a Glance

Benefits	Basic Program	Enhanced Program	
		First 12 Months	After 12 Months
Diagnostic	100%	100%	100%
Preventive	80-100%	80-100%	80-100%
Basic Restorative ¹	80%	80%	80%
Endodontics	60%	60%	60%
Periodontics	60%	60%	60%
Oral Surgery	60%	60%	60%
Major Restorative	NAB*	NAB*	50%
Prosthodontics	NAB*	NAB*	50%
Dental Implant Services	NAB*	NAB*	50%
Orthodontics ²	NAB*	NAB*	50%
Dental Accident	NAB*	100%	100%
Deductible			
Annual Deductible per Patient ³	\$50 ⁴	\$50 ⁴	\$50 ⁴
Maximum Benefits			
Annual Maximum per Patient ⁵	\$1,000	\$1,200	\$1,200
Annual Maximum for Dental Accident per Patient	NAB*	\$1,000	\$1,000
Lifetime Maximum for Orthodontics per Patient	NAB*	NAB*	\$1,500
<p>* NAB – Not a benefit ¹ One- and two-surface posterior composite restorations for Enhanced Program only. ² Children and adults are eligible for orthodontics. ³ Does not apply to diagnostic and preventive procedures covered at 100%, orthodontics, or dental accident coverage. ⁴ Family deductible limit of \$150. ⁵ Does not apply to diagnostic and preventive procedures covered at 100% .</p>			
The contract benefit year for the TRDP is from October 1 through September 30 of each year.			

Claims Information

TRDP claims should be sent to:

Delta Dental of California
 Federal Government Programs
 PO Box 537007
 Sacramento, CA 95853-7007

It is important that all claims be submitted using the retiree's (sponsor) social security number. Special claim forms are not required. Claims may be submitted electronically or by mail.

Claims will be processed based on Delta Dental national network processing policies. Frequency limitations, waiting periods, and exclusions for specific benefits are applied based on contractual requirements, as set by the federal government.

Direct payment will be made to all Delta Dental network dentists. When a non-Delta dentist renders services, payment by Delta Dental is made to the patient unless the patient has signed the appropriate area on the claim form that authorizes the assignment of TRDP benefit payments to the non-Delta Dental dentist.